

New group enrollment checklist

Simplify your enrollment process

Providing Kaiser Permanente with the following documents ensures a complete and quick submission. See *Additional Enrollment Tips* for more information.

Employer application

- The [Employer Application](#) form must be completed in its entirety and signed by the group's authorized signer. Be sure to include your Kaiser Permanente group ID#, if available. The most current application can be found at account.kp.org.
- Complete and return the employer Spreadsheet Disclosure letter found in the Employer Application, if using the Spreadsheet Enrollment Template for reporting new members.

Initial payment

Complete the [Electronic transfer for payment](#) form for the first month's payment, with the option to set-up recurring future autopay (recommended). Ensure the form is completely filled in to avoid processing delays; don't include a blank or voided check. The initial payment is processed within 5 to 7 business days of contract activation. Please note we don't accept credit card payments.

Employee application

Each eligible employee must provide an enrollment application or submit a Waiver of Coverage form to their employer. Forms can be found at account.kp.org.

Payroll attestation

Only applicable for start-up groups with 1-5 eligible employees and groups with enrolling non-emancipated minors.

Sole proprietorships/Partnerships

These groups don't qualify for enrollment without a W2 full-time employee on payroll. The W2 employee can enroll or waive group coverage.

Sole Proprietorships – An owner, spouse or domestic partner don't qualify as a W2 employee.

Partnerships – A partner, spouse or domestic partner don't qualify as a W2 employee.

Note: additional documents may be required to validate the employer/employee eligibility.

Employee declinations

Employers are to complete the [Declination of Coverage](#) form to list all eligible declining employees and keep the form for their records. Please don't submit this form to Kaiser Permanente.

Kaiser Permanente staff will perform internal checks to confirm the business structure prior to processing the group.

Note: Kaiser Permanente reserves the right to request additional documentation.

Additional enrollment tips

Breakaways and re-enrollment

- Groups breaking away from an existing business may only do so when they're **not** eligible to file joint state taxes.
- Affiliates will be written under the parent group in the event that they **are** eligible to file joint state taxes.

Groups should update their current contract with the Account Management Support Team if they're:

- with similar owner/contacts, physical location, and/or members (regardless of new company name and/or tax ID).
- not breaking away from an existing group that remains active with enrolled membership.

For information on the PEO breakaway policy, please refer to page 21 of the Underwriting Guidelines.

Electronic signature

Electronic signature is the preferred method of collecting document signatures. Common platforms that are accepted include DocuSign, Adobe Sign, EaseCentral, Employee Navigator, ProApply, and Verisign. These platforms indicate a document control number for each signature. In the event a platform doesn't have a document control number listed on the form, the confirmation page must be provided.

Groups with employees in Northern and Southern California

A group with 6+ enrolling members outside of the group's home region will be set up with 2 contracts. Rates will be determined based on the headquarters of the group. Both contracts will be assigned unique group ID numbers. If an existing group grows to 13 or more subscribers in the non-home region, then separate north and south contracts are issued at renewal (rates are based on headquarter location for both Northern California and Southern California contracts).

PPO options

Kaiser Permanente allows one PPO plan option per contract and must be the sole carrier. If a company has out-of-state employees, the maximum PPO subscribership can't exceed 49% of the overall group enrollment.

Submission deadlines

- The Employer Application must be submitted by the first business day of the effective month; supporting documents must be submitted no later than the fifth business day of the effective-date month.
- Groups submitted after the fifth business day of the effective-date month (complete or incomplete) will be automatically moved to the following effective date.
- A Late Enrollment Letter, signed by the broker and the group's authorized signer, must accompany all groups submitted after the first business day of the effective-date month.

Online contracts & renewals

Contracts and annual renewals are available online. If you wish to still receive paper contracts and renewals via mail, you'll need to opt out at account.kp.org or call **800-790-4661**, option 3.

Contact us

For general underwriting and sales questions, contact us at **800-789-4661** or e-mail kpsubrokernewgroups@kp.org. You can find the latest Underwriting Guidelines here at account.kp.org.