

HOW TO ACCESS OR ORDER A MEMBER ID CARD



1. Log in to blueshieldca.com or use the **Blue Shield of California** mobile app.
2. Click on View ID Card under "Popular Tasks."
3. Your ID card should be visible on the screen.
4. Select the print option, or right click to choose print options.

To contact customer service:

- TRIO HMO members
(855) 747-5800
- Full PPO members
(888) 256-1915



1. Log in to www.healthnet.com.
2. Select View Member Coverage tab.
3. Search member information in criteria. Note: Not all fields need to be filled out.
4. To the right of the page, click Order ID Card.
5. Select the members of which ID you want to print. Click Submit.
6. Next, you must verify your address is correct. Click Continue. You will receive your new ID card within 7-10 business days in the mail.

To contact customer service:

- (888) 926-5133



1. Log in to kp.org or the **Kaiser Permanente** mobile app.
2. Tap the membership icon on the dashboard.
3. Your ID card will be available for use for easy check-in and picking up prescriptions.

Note: This does not replace your physical ID card, so please hold on to it.

To contact customer service:

- (800) 464-4000



1. Log in to hioscar.com or the **Oscar** mobile app.
2. Click on Member Portal
3. Your Digital ID card will be available for easy access. Note: Your physical card will be mailed to you within 7-10 business days after your first bill has been paid.

To contact customer service:

- (855) 672-2755



1. Log in to sharphealthplan.com or your **Sharp Connect** account through the mobile app.
2. Click Request A Replacement Card.
3. Your new card will be mailed to you within 7-10 business days.

Note: You can view or print your Digital ID Card through the mobile app until you receive your new replacement card in the mail.

To contact customer service:

- (800) 359-2002

California Dental Network

- membership@caldental.net
- (877) 433-6825

Delta Dental

- deltadentalins.com
- (888) 335-8227

Dental Health Services

- dentalhealthservcies.com
- (855) 495-0905

Liberty Dental Plan

- www.libertydentalplan.com
- (888) 703-6999

Have additional questions? We're here to help! Contact your Certified Insurance Agent or our Small Business Service Center at:

(855) 777-6782

CoveredCA.com/ForSmallBusiness



**COVERED CALIFORNIA
SMALL BUSINESS**

*Instructions to access and order your Member ID card are subject to change by the carrier without notice.

Covered California complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-777-6782 (TTY: 1-888-889-4500). 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-855-777-6782 (TTY 1-888-889-4500). Insurance companies vary by region and are subject to change.